MLH is again listed among the Most Wired

For the seventh straight year, Main Line Health has been named to *Hospitals & Health Networks* magazine’s annual Most Wired list, based on the Most Wired survey.

Of the 741 hospitals and health systems completing the survey this year, representing more than 2,213 hospitals, 338 hospitals and health systems were designated as Most Wired, down 10 percent from last year due to additional requirements.

According to the magazine, the selection methodology sets specific requirements in each of four focus areas: (1) infrastructure; (2) business and administrative management; (3) clinical quality and safety (inpatient/outpatient hospital); and (4) clinical integration (ambulatory/physician/patient/community). If any of these requirements are not met, the organization does not achieve the Most Wired designation. This year, there were also additional requirements, many related to meaningful use Stage 2.

"Over the past year, the hospitals and Main Line HealthCare Physician Network have done a lot of work to develop and refine our patient portal," said MLH Senior Vice President and Chief Information Officer Karen Thomas. "Patients are able to see test results, discharge information and can interact with their MLHC physicians. Over the last year, we have continued our efforts to securely exchange patient information with the appropriate physicians to enhance the continuity of care. We have begun exchanging patient data with providers outside of MLH, in conjunction with the Healthshare Exchange of Southeastern Pennsylvania. These are just some of the initiatives that will improve the patient experience and enhance the communication about the patient's care among providers."

MLH selected to participate in National Health Equity Initiative

Main Line Health has been selected to participate in the AIAMC (Alliance of Independent Academic Medical Centers) National Initiative V: Improving Community Health and Health Equity through Medical Education. MLH is one of 29 AIAMC-member institutions named as a participant. MLH was previously involved in National Initiative IV (NI IV).

"As we train the future generations of clinicians, Main Line Health is committed to improving community health and health equity through graduate medical education," said Joseph Greco, MD, Bryn Mawr Family Practice Residency Program Director, who submitted the application for participation and will be the initiative's team leader. "Our previous participation in NI IV clearly benefited our health system and the Department of Graduate Medical Education and was a catalyst to important changes on Main Line Health's journey to mastering the Graduate Medical Education Accreditation site visits."

AIAMC selected Main Line Health to participate in the initiative "based upon demonstrated commitment to better understanding and reducing health disparities in the community. The selection committee also noted that "participation in NI V is well aligned with institutional efforts, with opportunity to better link graduate medical education to these efforts. There is a good resident understanding of cultural competency and involvement."

A leadership team from MLH will participate in on-site learning sessions as well as monthly networking teleconferences and educational webinars during the 18-month period of the initiative. To date, 55 hospitals and health systems and more than 450 individuals have participated in the AIAMC National Initiatives since 2007 and have driven change that resulted in meaningful and sustainable outcomes which improved the quality and safety of patient care.
Paoli COPD and Sleep Center receive TJC recertifications
By Deb Eddinger, director, Vascular/Neurodiagnostic/Sleep Med/Endo/MSPU, and Karen Kofalt, director, Respiratory Care/Pulmonary Diagnostics/Cardiac & Pulmonary Rehabilitation/Stroke coordinator

Paoli Hospital was recently recertified for two years by The Joint Commission for COPD and the Sleep Center. This is the second recertification for the Sleep Center and the third recertification for COPD.

For the Sleep Center, Quality Improvement Director Loretta Colberg said the surveyor was “very impressed with the center’s metrics for PAP therapy compliance on newly diagnosed patients with obstructive sleep apnea (OSA).” He also commented on how much better Paoli’s percentages were when compared to the national percentage of new patients receiving PAP therapy.

The surveyor for COPD commented that “it was the most growth I have seen in a program nationally. I am confident that members of your community benefit from this program and that you will have a direct impact on decreasing COPD re-admissions locally.”

Travel Health’s Felice Burstein receives ISTM certification
Felice Burstein, PA-C, Main Line HealthCare Physician Network, Occupational and Travel Health, recently passed the International Society of Travel Medicine (ISTM) Certificate of Knowledge Examination.

This certification acknowledges expertise in the profession and a solid knowledge of travel medicine. The exam is given yearly and is a four-hour exam taken by health care practitioners from around the world. It is the first step in the ISTM Travel Medicine Continuous Professional Development Program.

Those passing the examination receive a Certificate of Knowledge and are granted a “Certificate in Travel Health™” or “CTH®” that must be maintained every ten years to remain active.

Located in the Exton Square Mall, Occupational and Travel Health has been providing travel health services, such as consultations and required and recommended vaccinations in order to have a healthy trip when traveling abroad, for more than 20 years. The service is available to individuals, groups and client companies. Evening and weekend hours are available. To schedule a consultation, call 484.565.1293.

Upcoming events at MLH
- **July 20:** Riddle Blood Drive, Annex Conf. Rm. 1, 7am-noon, register at [www.redcrossblood.org](http://www.redcrossblood.org), sponsor code: riddle
- **July 24:** Paoli Hospital Blood Drive, Potter Room, 7am-5pm, register at [www.redcrossblood.org](http://www.redcrossblood.org), sponsor code: paolihospital
- **July 30:** Riddle Blood Drive, Annex Conf. Rm. 1, 7am-5pm, register at [www.redcrossblood.org](http://www.redcrossblood.org), sponsor code: riddle
- **August 5:** How to Live Gluten-free When Away at School, Potter Room, 6:30-7:30pm, register at mainlinehealth.org/events, or 1.866.CALL.MLH
- **August 10:** MLH Blood Drive, Conf. Rm. E103, 240 RCR, 9am-2pm, register at [www.redcrossblood.org](http://www.redcrossblood.org), sponsor code: mainlinehealthradnor
Main Line HealthCare Physician Network announcements

New Practice Opening Monday, July 13:
Becky A. Souder, DO / Timothy B. Mack, DO
MLHC Family Medicine in Paoli
Paoli Pointe Medical Building
11 Industrial Boulevard, Suite 103
Paoli, PA 19301
Phone: 610.786.3200 / fax: 610.786.3208

New Physicians:
Bevery A. Eisenhuth, DO
Lawrence Park OB/GYN 610.325.1350

Timothy B. Mack, DO
MLHC in Westtown 484.905.8000

Timothy B. Mack, DO
Matthew Olah, MD
MLH N.O.W.® & MLH Urgent Care 484.421.1669

Robin E. Hanson, DO
MLH Psychiatric Associates 1.888.227.3898

Christopher A. Jones, MD
Pain & Palliative Medicine 484.476.8127

R. Michael McClellan, MD
Wound Healing & Hyperbaric Centers
Bryn Mawr 484.337.8820
Riddle 484.227.8350

Hospitalist Medicine Services
Lankenau Medical Center
Nidhi S. Dalal, MD – Chief Resident
Emily P. Marquet, MD - Chief Resident
Karl Bezak, MD
Ravi Y. Desai, MD
Joshua Donohue, MD
Meera Malhotra, MD
Barani Mayilvaganan, MD
Meghann Schenk, MD

Bryn Mawr Hospital
Lauren Francis, DO
Gina Stefanelli, DO

Riddle Hospital
Daljit Bhogal, MD
Jasdeep Dhillon, MD
Michael Hemperly, DO
Ricardo Longarini, MD
Paoli Hospital honored by IAC for Hepatitis B Vaccine birth dose rate

Paoli Hospital has been recognized by the Immunization Action Coalition (IAC) and the Pennsylvania Health Department for achieving one of the highest reported rates in the state for its work to protect newborns from hepatitis B virus infection. Paoli is the first hospital in Pennsylvania to win this award, with a vaccination rate of 93%.

“It is an honor for our hospital and the entire Main Line Health System to be recognized amongst 205 health care facilities from across the US and Puerto Rico,” said Tina Saurman, nurse manager, Family Centered Maternity/NICU, Paoli Hospital. “This accomplishment is a clear example of our clinicians partnering with new parents to give babies a healthier start.”

Paoli Hospital is the newest entry into IAC’s Birth Dose Honor Roll (www.immunize.org/honor-roll/birthdose), which recognizes hospitals and birthing centers that have attained high coverage levels for administering the hepatitis B vaccine at birth. Paoli Hospital immunized 2,155 babies, 93% of babies born between Jan 1, 2014 and December 31, 2014, and took additional steps to prevent perinatal transmission of hepatitis B.

The national standard of care to prevent hepatitis B virus infection in babies is to administer hepatitis B vaccine to all newborns before they leave the hospital or birthing center. This standard is being adopted by centers of health care excellence nationwide as a safety net to protect newborns from a wide range of medical errors that lead to babies being unprotected from perinatal hepatitis B infection.

Great Catch Winner: Using good judgment for the safety of a patient

A Great Catch Award was presented to Asha Gummadi, a BMRH physical therapist who demonstrated her commitment to patient safety by “speaking up for safety” when a patient complained of calf pain during an outpatient therapy session. By paying close attention to the details of the patient’s symptoms, she proactively engaged in a situation that may have otherwise caused a serious medical problem for the patient. Her observation, actions and responses resulted in creating a safer situation for the patient.

Gummadi determined that the patient, with a history of stroke, needed evaluation for a possible deep vein thrombosis (DVT) after complaining of calf pain. The patient’s PCP was notified, and an ultrasound at Paoli Hospital was performed. The patient did have a DVT and received appropriate treatment.

“Asha was quick to identify a possible medical problem that could have been potentially harmful to the patient,” said Sharon M. DiRienzo, director, Patient Safety and Risk Management. “By using good judgment and voicing her concerns, solutions were made to make certain the patient receive immediate care.”

For more information on the Culture of Safety at MLH, please see the Patient Safety page on the intranet at http://intranet/patsafety/.

Attendance breaks record at Health Care Partnership conference

By Rita Linus, director, Nursing Education and Competency

On June 29, Main Line Health sponsored the Chester County Health Care Partnership’s third annual Best Practices Conference: Impacting Health Care in the Community, at Lankenau Medical Center. It was the highest attended event in the conference’s history. Barbara Wadsworth, CNO, delivered the keynote address; other MLH presenters included Eileen Farley, director of Nursing at Bryn Mawr Rehab Hospital; Nurse Educator Joyce Foresman-Capuzzi; and Margie Iacobacci, vice president, Patient Services, at LMC.
Participants included MLH employees, faculty from Villanova University, Immaculata University, West Chester University, Widener University and Delaware County Community College. In addition, staff from many local hospitals including Penn Medicine, Abington Memorial Hospital, Fox Chase Cancer Center, and Kendal Crosslands Communities participated, making the event a fabulous opportunity for networking and professional sharing.

There were 17 speakers delivering 10 sessions on topics ranging from diversity topics including Improve the Patient and Employee Experience through Staff Identification of Hidden Bias and Relating to your Team through your Color Temperament, to Mindful Meditation and Community Health Worker Apprenticeship: An Emerging Profession. Ginger Sprague, Emergency Department clinical nurse educator, Lankenau Medical Center, planned the event.

MLH in the news...
The following links from various print, broadcast and electronic news sources are excerpted from MLH’s daily Morning News Report, available on the intranet under Leadership Toolkit.

Health: New Lung Cancer Treatments Show Promise
CBS3 reports that Dr. Patrick Ross, the chairman of surgery at Main Line Health, is a pioneer in photodynamic therapy, or PDT, which uses a little laser light that’s doing big things in the fight against lung cancer.

Patients, doctors team up to transform health care
Philadelphia Inquirer reports about the Philly Food Bucks program at Lankenau Medical Center, part of the Main Line Health System.

Effort to enforce safety on roads, waterways
ChaddsFord Live reports that Bryn Mawr Rehabilitation Hospital and numerous government and law enforcement agencies held a media event at the U.S. Coast Guard facility in Philadelphia, to highlight an Independence Day impaired-driving and boating enforcement campaign.

Art of Aging: Testing baby boomers for Hepatitis C
6ABC reports that Dr. Scott Fink of Lankenau, Main Line Health, says hepatitis C is spread through sexual contact or drug users sharing needles, although some were infected when they received transfusions before widespread blood screening started in 1992.

Main Line HealthCare Welcomes Electrophysiologist, Colleen M. Hanley, MD
Noodls.com reports that electrophysiologist Colleen M. Hanley, MD, joins Lankenau Heart Group’s team of electrophysiologists who see patients at The Heart Pavilion.

Main Line HealthCare Welcomes Colon & Rectal Surgeon, Henry P. Schoonyoung, MD
Noodls.com reports that Dr. Schoonyoung, part of Marks Colorectal Surgical Associates, specializes in Colon and Rectal Surgery and the management of colon and rectal cancers.

NAACP to Host Diversity Career Fair at 106th Annual Convention July 14th at 12 – 6 p.m.
CityBizList reports that Main Line Health is one of the employers participating at the Philadelphia Convention Center.

Health facilities stay ready for change
Health Facilities Management reports that for Philadelphia-area health system Main Line Health, the key priorities of a recent ambulatory care project -- Main Line Health Center, Exton Square -- were flexibility, patient experience and staff efficiency.
People in the News
Philadelphia Inquirer reports that Delaware Valley Accountable Care Organization has named Mitchell Kaminski chief clinical officer and Jeanette Flood vice president of payer relations.

Final Frontier Medical Devices
StarTrek.com reports that the team headed by Dr Basil Harris, an ER doctor at Lankenau Medical Center, recently completed a validation study of the diagnostic engine powering DxtER™ ("Dexter"), their entry in the QualComm tricorder competition, and presented the results at a meeting of Society of Academic Emergency Medicine a few months ago.

Healthcare Governance Support Roles Gather at National Conference
Noodls.com reports that speakers at the Governance Support Conference on August 9-11 in Orlando, Florida will include leaders and executives from The Ritz Carlton, Main Line Health System, and Carilion Clinic.

Diversity in HealthCare: Examples from the Field
AHA’s Hospitals in Pursuit of Excellence report highlights diversity initiatives at six hospitals across the country, including the various ways Main Line Health is increasing leadership diversity and actively addressing determinants of health beyond hospital walls (on page 9-11).

Thank you from a grateful Riddle Hospital patient
“`So many people in TCC were so good to me that my whole stay with you was very pleasant. I know that I must have been cranky at times, but your patience and smiling faces just never ended. The staff worked like a well-oiled machine. Marie Crumpler in EVS tried very hard to keep my room neat and clean. Thank you to everyone.”“