

PERFORMANCE EXCELLENCE 2020

Week of September 11, 2017 – SAFE — Hand Hygiene

The STEEEP Huddle

Get in Gear for Excellent Performance

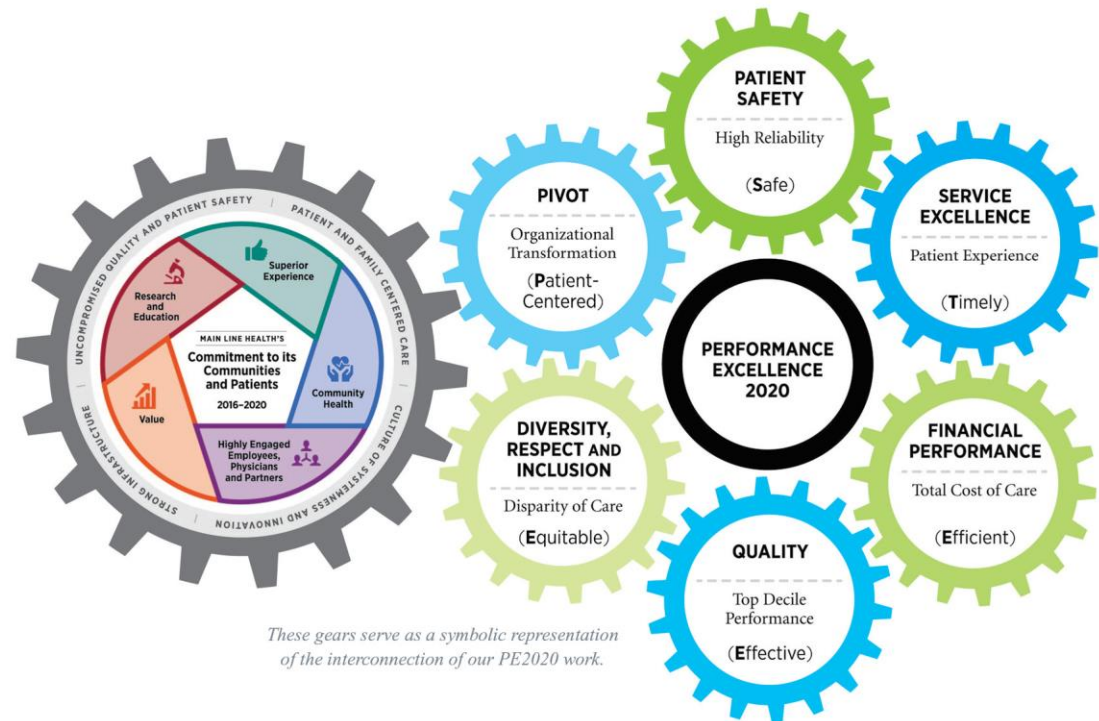
OPENING SAFETY STORY OR VALUE STORY

(A Safety Story encompasses mitigating risk in any area of the organization. A Value Story demonstrates the delivery of a high quality, cost effective experience to our patients, vendor partners, and community.)

A LOOK AT THE BIG PICTURE—TODAY'S TOPIC:

Hand Hygiene – Contributed by Eileen Sherman, Director, Infection Prevention

- **Why it is important:** Hand hygiene is the single most effective measure shown to prevent the spread of infection. It improves patient outcomes and saves lives.
- **How it fits with PE2020:** Compliance with MLH's Hand Hygiene policy will provide a safer, healthier environment for both patients and staff, which reinforces the PE2020 core elements of patient safety, quality, service excellence and financial performance.
- **How everyone can be involved:** Commit to safe care by performing hand hygiene when appropriate and by speaking up for safety by using the safety tools Peer Coaching, Peer Checking and Got Your Back when observing non-compliance by co-workers.



These gears serve as a symbolic representation of the interconnection of our PE2020 work.

(The PE 2020 "gears" graphic is built on the National Academy of Medicine's STEEEP principles for health care.)

UNIT UPDATE

- Status report on Unit/Department operations; situational awareness.
Unit topic(s) of the day—training or re-training, other unit messaging/items to reinforce.