

# PERFORMANCE EXCELLENCE 2020

Week of September 25, 2017 – E is for Efficient

## The STEEEP Huddle

*Get in Gear for Excellent Performance*

### OPENING SAFETY STORY OR VALUE STORY

*(A Safety Story encompasses mitigating risk in any area of the organization. A Value Story demonstrates the delivery of a high quality, cost effective experience to our patients, vendor partners, and community.)*

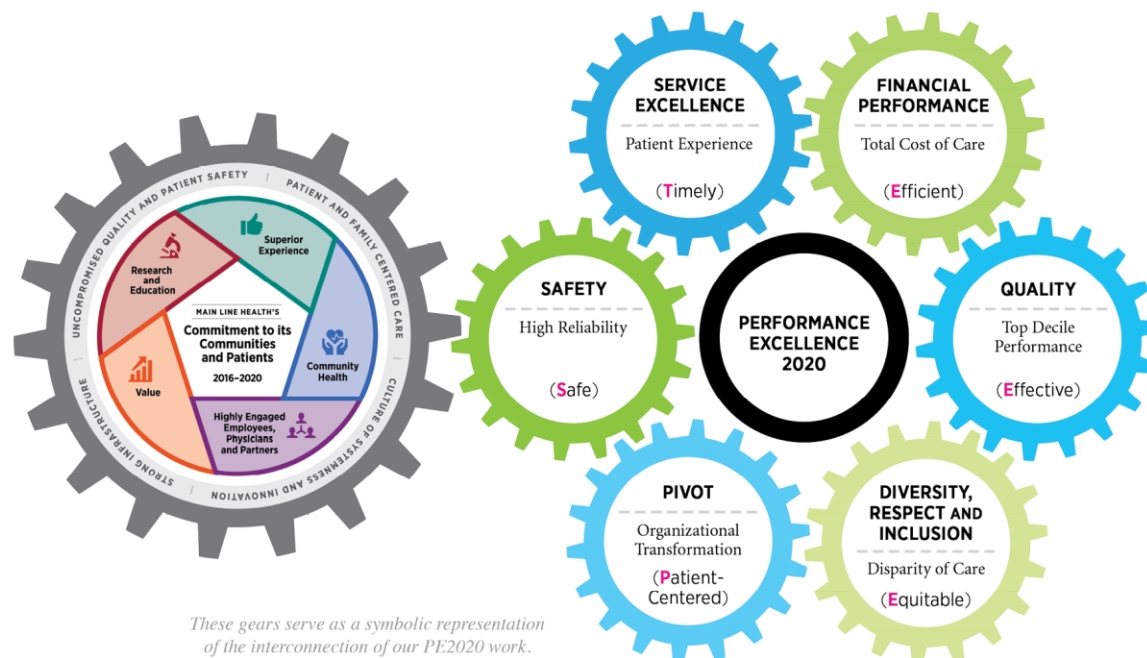
### A LOOK AT THE BIG PICTURE—TODAY'S TOPIC:

**Medicare Breakeven – What does it mean?** — featuring Mike Buongiorno, MLH executive vice president and chief financial officer

**Why it's important:** In the video linked below, Mike Buongiorno, MLH executive vice president and chief financial officer explains how this initiative is critical to helping us meet our PE2020 goals. **WATCH the video on the PE2020 landing page in the news section at [landing.mainlinehealth.org/PE2020](http://landing.mainlinehealth.org/PE2020).**

**How it fits in with Performance Excellence:** Medicare Breakeven will make our organization stronger, more efficient and sustainable. We must reach this goal while maintaining the highest levels of patient safety and quality of care.

**How everyone can be involved:** Are there any wasteful practices you notice on a daily basis? Start a dialogue on how YOUR work unit or facility operations might be done in a more cost effective way without compromising the patient experience. Submit your ideas via the PE2020 website.



*These gears serve as a symbolic representation of the interconnection of our PE2020 work.*

*(The PE2020 “gears” graphic is built on the National Academy of Medicine’s STEEEP principles for health care.)*

### UNIT UPDATE

- Status report on Unit/Department operations; situational awareness. Unit topic(s) of the day—training or re-training, other unit messaging/items to reinforce.

**Safe – Timely – Efficient – Effective – Equitable – Patient-Centered**