

PERFORMANCE EXCELLENCE 2020



Main Line Health®

Week of April 8, 2019 – E for Equitable

The STEEP Huddle

Get in Gear for Excellent Performance

OPENING SAFETY STORY OR VALUE STORY

(A Safety Story encompasses mitigating risk in any area of the organization. A Value Story demonstrates the delivery of a high quality, cost effective experience to our patients, vendor partners, and community.)

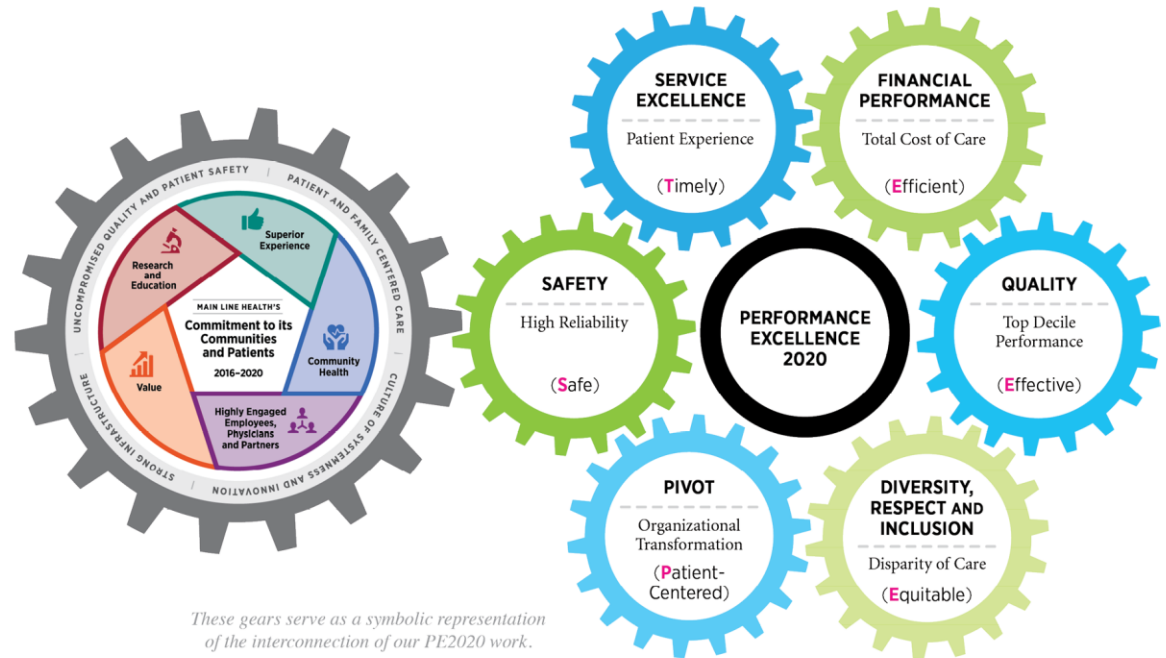
A LOOK AT THE BIG PICTURE—TODAY'S TOPIC:

8th Annual Disparities Colloquium - contributed by Barry Mann, MD, chief academic officer, and Chinwe Onyekere, System director, Health Equity and Graduate Medical Education

Why is it important: MLH's Disparities Colloquium is an annual program designed to provide a forum to discuss and address solutions disparities in care and health inequities.

How it fits with Performance Excellence 2020: As part of the Diversity, Respect and Inclusion initiative, MLH is focused on eliminating disparities of care and ensuring all are treated equally and with respect. Employees can focus on reducing disparities at point of care and achieving a greater understanding of our patients' and co-workers' cultural backgrounds.

How everyone can be involved: Save the date for the Disparities Colloquium to held on Friday, June 7, 7-9am in the LMC Auditorium. Video conferencing will be available at other locations as announced in [Connections](#).



These gears serve as a symbolic representation of the interconnection of our PE2020 work.

(The PE2020 "gears" graphic is built on the National Academy of Medicine's STEEP principles for health care.)

UNIT UPDATE

- Status report on Unit/Department operations; situational awareness. Unit topic(s) of the day—training or re-training, other unit messaging/items to reinforce.

Enter unit/dept. specific updates here

Safe – Timely – Efficient – Effective – Equitable – Patient-Centered