

PERFORMANCE EXCELLENCE 2020

Week of April 29, 2019 – T for Timely

The STEEP Huddle

Get in Gear for Excellent Performance

OPENING SAFETY STORY OR VALUE STORY

(A Safety Story encompasses mitigating risk in any area of the organization. A Value Story demonstrates the delivery of a high quality, cost effective experience to our patients, vendor partners, and community.)

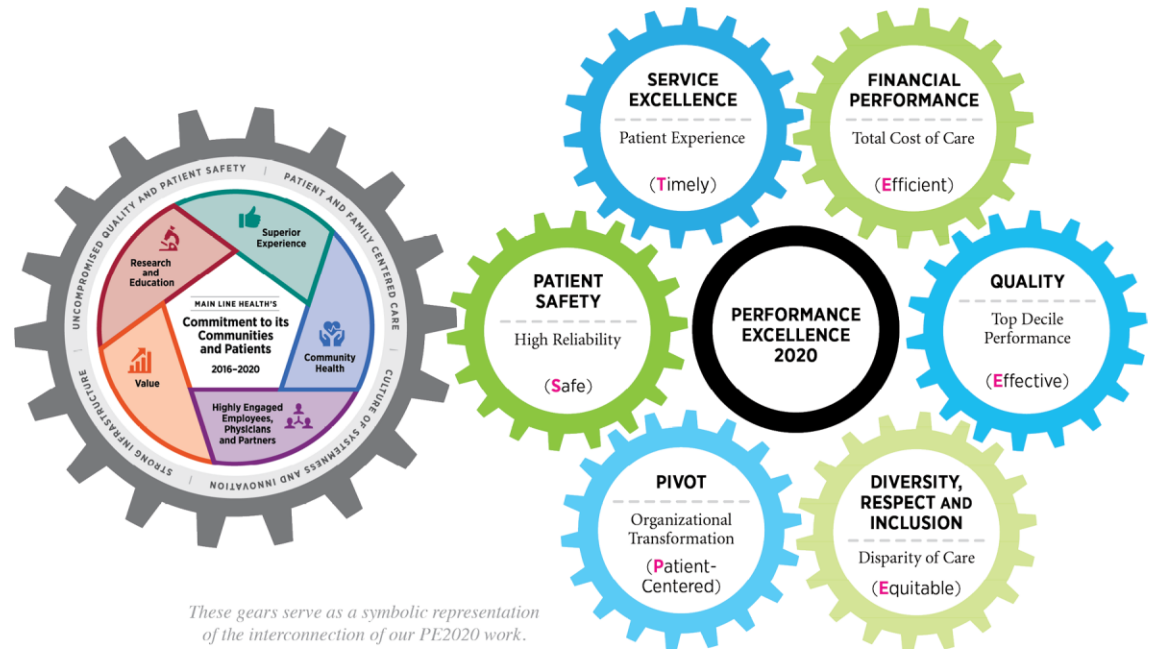
A LOOK AT THE BIG PICTURE—TODAY'S TOPIC:

Employee Giving Campaign – Contributed by Karrie L. Borgelt, SVP, Development, MLH

Why it is important: The MLH Employee Giving Campaign begins Monday, April 29. Help improve the health and wellness of the MLH community with a gift to the 2019 campaign. Your generosity directly benefits our patients, with 100 percent of your donation going toward the fund of your choice.

How it fits with Performance Excellence: Your support makes an even bigger impact on the work we do every day to offer a superior patient experience.

How everyone can be involved: Make a pledge online through [MLH Self Service \(PeopleSoft\)](#) and stay tuned for information on campaign kick-off activities, giveaways and prize announcements. To make a pledge or for more information, contact Abbie Mahala at 484.580.4195 or MahalaA@mlhs.org



These gears serve as a symbolic representation of the interconnection of our PE2020 work.

(The PE2020 “gears” graphic is built on the National Academy of Medicine’s STEEEP principles for health care.)

UNIT UPDATE

- Status report on Unit/Department operations; situational awareness. Unit topic(s) of the day—training or re-training, other unit messaging/items to reinforce.

[Enter unit/department specific updates here](#)

Safe – Timely – Efficient – Effective – Equitable – Patient-Centered